

Should you wish to file a complaint against **OKCoin Europe Limited (C88193)** please complete and return the below at your earliest convenience.

**1. Personal Data of the Complainant**

<i>Last Name/Legal Entity Name</i>	
<i>First Name</i>	
<i>Legal Entity Registration or Identity Number</i>	
<i>Legal Entity Identifier (LEI), if applicable</i>	
<i>User Identifier (UID), if applicable</i>	
<i>Residency Address (Street, Number, Floor) For Legal Entities to include the Registered Office</i>	
<i>Postcode</i>	
<i>City</i>	
<i>Country</i>	
<i>Telephone/Mobile</i>	
<i>E-mail</i>	

**2. Other Contact Details**

This section shall **ONLY** be completed if the contact information is different to that listed in section 1, above.

<i>Last Name/Legal Entity Name</i>	
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<i>First Name</i>	
<i>Residency Address (Street, Number, Floor) For Legal Entities to include the Registered Office</i>	
<i>Postcode</i>	
<i>City</i>	
<i>Country</i>	
<i>Telephone/Mobile</i>	
<i>E-mail</i>	

### 3. Personal Data of the Legal Representative (if applicable)

This section shall **ONLY** be completed if the Complainant has engaged a Legal Representative.

<i>Last Name</i>	
<i>First Name/Legal Entity Name</i>	
<i>Registration Number and LEI, if applicable</i>	
<i>Office Address (Street, Number, Floor) For Legal Entities to include the Registered Office</i>	
<i>Postcode</i>	
<i>City</i>	
<i>Country</i>	
<i>Telephone/Mobile</i>	
<i>E-mail</i>	

#### 4. Other Contact Details

This section shall **ONLY** be completed if the contact information is different to that listed in section 3, above.

<i>Last Name</i>	
<i>First Name/Legal Entity Name</i>	
<i>Registration Number and LEI, if applicable</i>	
<i>Office Address (Street, Number, Floor) For Legal Entities to include the Registered Office</i>	
<i>Postcode</i>	
<i>City</i>	
<i>Country</i>	
<i>Telephone/Mobile</i>	
<i>E-mail</i>	

#### 5. Information about the Complaint

Provide a full reference to the crypto-asset service or agreement to which the complaint relates, including any reference numbers, transactions details.	
Description of the Complaint's Subject-Matter (please include supporting documentation for	

<i>the facts mentioned)</i>	
Date/s of the facts that have led to the Complaint (DD-MM-YYYY)	
Description of Damage, Loss, or Detriment caused, where relevant	
Other comments or relevant information, where relevant	

**6. Signature**

<b>Complainant</b>	<b>Legal Representative, if applicable</b>
<b>Date:</b>	<b>Date:</b>
<b>Place:</b>	<b>Place:</b>

**7. Documentation**

**Please tick the appropriate box/es**

<i>Power of Attorney or Other Relevant Document</i>	
<i>Copy of the Contractual Documents related to the Complaint submitted (Required in terms of para. 5)</i>	
<i>Other Supporting Documentation in relation to the Complaint:</i>	